

CONSERVATION AUTHORITIES

Conservation Halton

CH has made [an announcement](#) to close their Administration Office to the public until April 6th. CH will not be accepting walk-in meetings or hosting or attending external meetings. Staff have the option of working from home or out of the Administration Office.

As advised by conservation staff, here's what is expected from CH's Planning & Regulations team over the coming weeks:

1. **CH will serve you digitally** – CH will continue to deliver their expected customer service. Staff will be available via email, video conference or phone. All submissions can be made digitally, as well as payments – there are several options so please consult with your file manager/contact at Conservation Halton. Members can help CH by prioritizing business-critical needs, ensuring submissions are complete, on time and digital where possible, and by bearing with CH as they adapt their business operations.

If paper files are to be dropped off, please make arrangements beforehand. Members should e-mail CH staff with any questions or if members would like to set up a time for a virtual meeting. Continue to reach out directly to your contact on the Planning & Regulations team for file specific matters. General inquiries can be directed to envserv@hrca.on.ca.

2. **CH will keep you informed** – Staff will keep the lines of communication open and will inform you on the status of your application review. CH will also keep members up to date if there are any changes on when their office will re-open to the public.

For questions, members can contact:

Hassaan Basit
Chief Administrative Officer
hbasit@hrca.on.ca

Credit Valley Conservation

<p>Lake Simcoe Region Conservation Authority</p>	<p>LSRCA has closed its doors to the public, colleagues and clients effective immediately and until further notice. All staff will be moving to a digital, virtual and phone-based approach and will be working from their respective homes.</p> <p>LSRCA will continue to accept all permit and development submissions electronically and will continue to service the watershed community to the best of their ability under the new circumstances.</p> <p>For additional details on how the LSRCA will be proceeding in the interim period, kindly see below:</p> <ol style="list-style-type: none"> 1. Submissions of material, files or supporting documentation can be made digitally to your respective contact. 2. Submissions via courier or mail will be continued to be accepted unless their respective services are suspended. These will be sorted out and staff will pick up submissions once a week. 3. A drop-box will be installed in the front foyer of the LSRCA head office, where submissions or material can be dropped off at anytime. 4. Staff will be available to participate in conference calls, regular phone calls and/or virtual meetings. 5. Staff will not be able to attend external meetings during this time. 6. Permits will be issued electronically via email. 7. All correspondence issued will be electronic. 8. Payments will still be processed. Staff are working on an approach for routine permits fees to be paid either via phone or online. This will be communicated in more detail with applicants. <p><u>For questions, please contact:</u> Rob Baldwin General Manager, Planning and Development t. 905.895.1281 ext. 248 e. r.baldwin@LSRCA.on.ca</p>
<p>Nottawasaga Valley Conservation Authority</p>	
<p>Central Lake Ontario Conservation Authority</p>	
<p>Toronto and Region Conservation Authority</p>	