

### **Members of the BILD York Chapter:**

Due to the recent developments regarding COVID-19, York Region and its nine-municipalities will be taking precautionary measures to ensure the safety of their constituents and clients. Effective immediately, all Regional and Municipal buildings have closed to the public and will be working on a modified servicing schedule.

For ease of reference, BILD has been in contact with the Region and its nine-municipalities with the intent to fully understand how planning and building services will be provided during this time. Please note that as announcements regarding COVID-19 are released, the summaries provided in the table below are subject to change.

In this regard, when preparing to submit applications or when scheduling inspections, members are strongly encouraged to call their primary contacts within their respective municipalities, or enquire using the contact information provided in the table below.

Please see below for summaries on how the Region and its municipalities will operate until the time their respective offices are re-opened to the public. BILD will continue to update members as information is made available:

<b>Region/Municipality</b>	<b>COVID-19 Response</b>
<b>York Region</b> Official Announcement – <a href="#">Here</a> . <u>For general inquiries, please contact:</u> Access York t. 1.877.464.9675 e. <a href="mailto:accessyork@york.ca">accessyork@york.ca</a>	Planning Department: <ul style="list-style-type: none"><li>• Offices remain open, but are closed to the public;</li><li>• No in-person meetings;</li><li>• Staff are accessible through e-mails and phone;</li><li>• All applications must be <a href="#">submitted electronically</a>, aside from this it is business as usual.</li></ul> Building Services: <ul style="list-style-type: none"><li>• Business as usual.</li></ul>
<b>City of Vaughan</b> Official Announcement – <a href="#">Here</a> . <u>For general inquiries, please contact:</u> Development Planning t. 905.832.2281 e. <a href="mailto:developmentplanning@vaughan.ca">developmentplanning@vaughan.ca</a>	Planning Department: <ul style="list-style-type: none"><li>• The City offices are closed to the public until April 6<sup>th</sup>;</li><li>• No in-person meetings;</li><li>• Council/Committee meetings up until April 10<sup>th</sup> have been cancelled;</li><li>• Staff are accessible through e-mails and phone;</li><li>• During this time, staff will <b>not</b> accept any new planning applications.</li></ul> Building Services: <ul style="list-style-type: none"><li>• Inspections are business as usual, following the discretion of the inspector.</li></ul>
<b>Town of Aurora</b>	Planning Department:

<p>Official Announcement – <a href="#">Here.</a></p> <p><u>For general inquiries, please contact:</u>  Customer Service  t. 905.727.3123</p>	<ul style="list-style-type: none"> <li>• The Town offices are closed to the public April 5<sup>th</sup>;</li> <li>• No in-person meetings;</li> <li>• Staff are accessible through e-mails and phone;</li> <li>• Council/Committee meetings have been cancelled until further notice;</li> <li>• Staff will continue to review active applications;</li> <li>• During this time, staff will not accept any new permit applications, issue any permits or take any payments;</li> <li>• As well, Staff will not make copies of surveys or drawings, send out compliance letters, or hold Council/committee meetings</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• Staff are still scheduling inspections and will still receive inspection requests.</li> </ul>
<p><b>Town of Newmarket</b></p> <p>Official Announcement – <a href="#">Here.</a></p> <p><u>For general inquiries, please contact:</u>  Customer Service  t. 905.895.5193</p>	<p>Planning Department:</p> <ul style="list-style-type: none"> <li>• The Town offices are closed to the public until further notice;</li> <li>• No in-person meetings;</li> <li>• Staff are still accessible through e-mail and phone;</li> <li>• Committee of a Whole and Council meetings are closed to the public, but available via <a href="#">livestream</a> on the Town's website;</li> <li>• Planning applications will be accepted through a drop-box at the front of the Municipal Offices;</li> <li>• Staff recommend that prior to submitting planning applications that you call the Town for the updated protocol.</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• No inspections will take place in occupied locations.</li> </ul>
<p><b>City of Richmond Hill</b></p> <p>Official Announcement – <a href="#">Here.</a></p> <p><u>For general inquiries, please contact:</u>  Access RH  t. 905.771.8800  e. <a href="mailto:access@richmondhill.ca">access@richmondhill.ca</a></p>	<p>Planning Department:</p> <ul style="list-style-type: none"> <li>• The City offices are closed to the public until April 5<sup>th</sup>;</li> <li>• No in-person meetings;</li> <li>• Staff are still accessible through e-mail and phone;</li> <li>• Council/Committee meetings up until April 6<sup>th</sup> have been cancelled;</li> <li>• Staff are still accepting planning and building permit applications through courier.</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• Staff recommend that you call building services prior to scheduling a building inspection for up to date protocol.</li> </ul>
<p><b>Town of East Gwillimbury</b></p> <p>Official Announcement – <a href="#">Here.</a></p>	<p>Planning Department:</p>

<p>For general inquiries, please <u>contact:</u>  Customer Service  t. 905.478.4282  e. <a href="mailto:customerservice@eastgwillimbury.ca">customerservice@eastgwillimbury.ca</a></p>	<ul style="list-style-type: none"> <li>• The Town offices are closed to the public until April 6<sup>th</sup>;</li> <li>• No in-person meetings;</li> <li>• Staff are still accessible through e-mail and phone;</li> <li>• Council/Committee meetings up until April 6<sup>th</sup> have been cancelled;</li> <li>• No new permits will be released or accepted at this time;</li> <li>• Staff recommend that prior to submitting planning applications you call ahead for updated protocol;</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• Staff recommend that you call building services prior to scheduling a building inspection for up to date protocol.</li> </ul>
<p><b>City of Markham</b></p> <p>Official Announcement – <a href="#">Here.</a></p> <p>For general inquiries, please <u>contact:</u>  Development Services  t. 905.475.4861  e. <a href="mailto:dsc@markham.ca">dsc@markham.ca</a></p>	<p>Planning Department:</p> <ul style="list-style-type: none"> <li>• The City offices are closed to the public until April 5<sup>th</sup>;</li> <li>• No in-person meetings;</li> <li>• Staff are still accessible through e-mail and phone;</li> <li>• Council/Committee meetings up until April 6<sup>th</sup> have been cancelled;</li> <li>• Staff are still accepting planning and building permit applications through the <a href="#">online portal</a>;</li> <li>• At this time, Staff will still release building permits and compliance letters.</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• Inspections have been limited at this time. Inspectors will still conduct commercial inspections and new home inspections with limited outside personal;</li> <li>• No inspections will take place in occupied residences.</li> </ul>
<p><b>Town of Whitchurch-Stouffville</b></p> <p>Official Announcement – <a href="#">Here.</a></p> <p>For general inquiries, please <u>contact:</u>  Customer Service  t. 905.640.1910</p>	<p>Planning Department:</p> <ul style="list-style-type: none"> <li>• The Town offices are closed to the public until April 14<sup>th</sup>;</li> <li>• No in-person meetings;</li> <li>• Staff are still accessible through e-mail and phone;</li> <li>• Committee of a Whole and Council meetings are closed to the public, but available via <a href="#">livestream</a> on the Town's website;</li> <li>• Staff are still accepting planning and building permit applications through the Dropbox outside of Town Hall;</li> <li>• Building permits will still be issued;</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• Building inspections will be conducted in unoccupied locations, and at the discretion of the inspector.</li> </ul>

<p><b>Township of King</b></p> <p>Official Announcement – <a href="#">Here.</a></p> <p><u>For general inquiries, please contact:</u>  Service King  t. 905.833.5321  e. <a href="mailto:serviceking@king.ca">serviceking@king.ca</a></p>	<p>Planning Department:</p> <ul style="list-style-type: none"> <li>• The Town offices are closed to the public until April 5th;</li> <li>• No in-person meetings;</li> <li>• Staff are still accessible through e-mail and phone;</li> <li>• Council/committee meetings up until April 6th have been cancelled;</li> <li>• Staff will be accepting planning and building permit applications through the drop-box located outside the Townships office (every application is subject to a 4-day quarantine). Once received, applications will be reviewed accordingly;</li> <li>• Building permits will still be released and will be made available through a pick-up location.</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• Inspections will still be scheduled, but will only be conducted in unoccupied locations.</li> </ul>
<p><b>Town of Georgina</b></p> <p>Official Announcement – <a href="#">Here.</a></p> <p><u>For general inquiries, please contact:</u>  Customer Service Desk  t. 905.476.4301  e. <a href="mailto:info@georgina.ca">info@georgina.ca</a></p>	<p>Planning Department:</p> <ul style="list-style-type: none"> <li>• The Town offices are closed to the public until April 5th;</li> <li>• No in-person meetings;</li> <li>• Staff are still accessible through e-mail and phone;</li> <li>• Council/committee meetings will proceed with a reduced agenda and will be available via <a href="#">livestream</a> from the Town’s website;</li> <li>• Staff will be accepting planning applications via mail or courier at this time;</li> <li>• Staff will be accepting building permit applications via email at <a href="mailto:building@georgina.ca">building@georgina.ca</a>.</li> </ul> <p>Building Services:</p> <ul style="list-style-type: none"> <li>• Building, fire and by-law staff will not be doing any interior inspections of any occupied buildings in Georgina until further notice. Emergency inspections will be evaluated on a case-by-case basis.</li> </ul>