

Chapter Members of BILD:

As the situation caused by COVID-19 continues to evolve, the Toronto and Region Conservation Authority (TRCA) has [announced](#) their decision to close our office to the Public until April 5, 2020.

Although their office will be closed, TRCA's [Infrastructure and Development Planning and Permits](#) staff will continue to operate remotely, and will be available by telephone and electronically to assist members as necessary. Please refer to the following points for reference on how TRCA will be proceeding in the interim period, but members can also find full information on the conservation authority's [website](#).

- Submissions of material, files or supporting documentation can be made digitally to your respective [planner](#) via a file sharing service or e-mail. Or please use planning&permits@trca.ca.
- Payments will still be processed and can be received via phone.
- [Staff](#) will be available to participate in one-on-one phone calls, conference calls, and/or virtual meetings.
- Staff will not be able to attend external meetings or site visits during this time.
- Permits and correspondence will be issued electronically via e-mail.

BILD continues to discuss with municipal and conservation staff, the importance of continuing planning and building services for our members and we are committed to keeping the Chapters apprised of how these services are changing on a timely basis.

As a friendly reminder, [BILD's website](#) contains the most recent updates to members including any relevant provincial bulletins, the status and actions of any municipalities/regions as it pertains to your operations and bulletins/notices from our partner organizations. BILD staff is monitoring the situation closely and making updates as new information comes along.