

March 24, 2020

ADVISORY FROM TARION TO BUILDERS ON PROVINCIAL COVID-19 PANDEMIC EMERGENCY ORDERS: REGISTRATION & RENEWALS

In response to the continuing COVID-19 pandemic, the Ontario government has passed Emergency Orders suspending for the duration of the emergency any provisions of any Government statute, regulation, rule or by-law that imposes limitation periods. The suspension is retroactive to March 16, 2020 and can last up to 90 days and be renewed. As the Ontario New Home Warranties Plan Act includes a number of mandated deadlines related to licensing and renewals, we are issuing the following advisory:

Registration

- New builders are still required to register with Tarion in order to be able to legally build and/or sell in Ontario.
- Builders and vendors can submit applications via BuilderLink and have the ability to provide supporting documentation electronically.

Renewals

- Until the emergency orders have been lifted, existing builder licences will be extended and will not expire. Renewal notices may still be auto-generated via BuilderLink but renewals will not be due until after the emergency orders are lifted.
- This will not apply to builders whose renewals have been refused or whose licences have been previously revoked.

Electronic Funds Transfer

For renewal or enrolment payments, builders should use the Electronic Funds Transfer (EFT) feature available in Tarion's builder portal, BuilderLink. For builders who are not registered on BuilderLink, you can set up an account [here](#). If you are already a BuilderLink user but do not have EFT permissions and would like to use this method to avoid any delays, please complete the Appointment of Administrator Form. Once you have been granted permissions, you will need to create your EFT Agreement in order for BuilderLink to know where funds are being withdrawn from and agree to have your banking information validated. Once done, there is a 5-7 business day (bank dependent) processing period before you can use this method of payment. Should you have any questions, kindly email builderlink@tarion.com for more information.

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Other Concerns or Questions

If you have any concerns or questions, contact our Customer Service team at 1-877-982-7466 or email covid19@tarion.com

We are continuously monitoring information from official health authorities and planning and adjusting for business continuity in an evolving environment. Thank you for your patience and understanding.